

CENTAUR

ACCOUNTABILITY COUNTS

TEN YEARS OF
EXCEPTIONAL
FUND ADMINISTRATION



10 OF OUR PROUDEST ACHIEVEMENTS



1 WE JUST CELEBRATED OUR BEST YEAR YET
2018 was a record year for Centaur and the firm is on track for many more successes in 2019 and beyond as our services expand and client numbers increase.



2 FOCUS ON TECHNOLOGY

Centaur has invested heavily in a technology platform that delivers open, transparent, customizable reporting.



3 NINE LOCATIONS WORLDWIDE

With four new offices opened in 2018 Centaur has expanded its U.S. and European footprint to nine offices worldwide.



4 CENTAUR PRIVATE EQUITY (PE)

Centaur invests heavily in the technology and team to support Centaur PE which has experienced phenomenal growth in the past three years.



5 MULTIPLE AWARD WINNER

Centaur has won multiple awards in the US and Europe, most recently at the annual HFM Week US Awards and the European Hedge Fund Services Awards.

2009

Centaur opens and is licensed by the Central Bank of Ireland.

2010

5 new clients and team grows to 15. Centaur London opens.

2011

3 Industry awards won. Number of clients jumps to 15.

2012

AUA hits \$3BN. Centaur Client Club launched in London.

2013

Centaur Financial Services launched. 25% increase in AUA.

6 ACCOUNTABILITY COUNTS

At Centaur we believe in being accountable in all of our services. We sign up to detailed deliverables in all of our legally binding administration agreements and agree comprehensive Service Level Agreements with our clients.

7 100% CLIENT RETENTION

Centaur works hard to build a 'client first' culture throughout the firm. This is why Centaur is proud to say that we have not lost a client since our inception in 2009.

8 MANAGEMENT CONTINUITY

Centaur's experience and continuity of staff run throughout the firm. The owners and senior management team have worked together since 1997 and bring a wealth of industry knowledge and experience to Centaur.

9 COMMITMENT TO CLIENTS

Centaur scored 93% "excellent" level of satisfaction in its most recent Client Survey. This is due to a complete understanding by Centaur of stakeholder needs with dedicated teams working directly with clients.

10 OUR PROFESSIONAL TEAM

As a CPA and ACCA approved firm, Centaur places real value on employee training to ensure each member of the Centaur team reaches their full potential.



2014

Centaur USA opens. Gold Level Approved Employer by ACCA.

2015

Centaur on-boards first US client. Major expansion in Dublin.

2016

Centaur PE and Centaur ILS launched. Bermuda office opens.

2017

CPA approved. Family Office Services launched.

2018

75% Increase in AUA in 12 months. 9 locations worldwide.

WORDS FROM OUR SENIOR MANAGEMENT TEAM

KM "I believe that technology is critical to client service. Centaur has invested heavily in a technology platform that supports our professional teams and enables them to deliver the best service for clients. We constantly review our processes and controls as well as the security polices and provisions in place to ensure total security for our clients."
Karen Malone, Founding Partner

RD "I'm particularly excited about the future of Private Equity which will play a significant part in our future. The sector is set to be a major driver of business growth for Centaur in 2019 and beyond. In the last twelve months, Centaur has hired senior staff in PE across four locations and has invested heavily in PE specific technology to support our clients."
Ronan Daly, Founding Partner

EB "It's worth mentioning that 50% of Centaur's clients have migrated from other service providers. We are proud to be renowned in the industry for our smooth transition services. Our product and service teams that are assigned to clients manage each project efficiently and effectively to ensure seamless continuity of service."
Eric Bertrand, Founding Partner

GMcG "Centaur's clients have shaped the firm's growth. We listen to our clients and are continuously adapting our systems and processes to fulfill their needs. I would like to thank everyone we work with for their unwavering support over the last 10 years and look forward to continuing to build our relationship in years to come."
Gavan McGuire, Partner

DJ "We are proud that Centaur is one of the fastest growing firms in the industry. Just last year we saw an increase in Assets Under Administration of 70%. Our success comes from our focus on a quality client experience and we are fully committed to ensuring our positive client rating remains the best in the industry."
Des Johnson, Partner



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